



Returns Form

1 Bedford Road
London
W4 1HU
07747 864624
www.dotelondon.com

ORDER DATE :
ORDER NUMBER :

QTY	SKU Code	Description	Size	Colour	Reason

Thank you for ordering from Dote. We are sorry that you are having to return an item(s).

Please fill in the form above using a number from the key below to provide a reason for your return. This will help us improve our service to you.

REASON FOR RETURN: 1. Too big 2. Too small 3. Fabric 4. Colour 5. Quality 6. Delivery Issue 7. Not for me 8. Defective/Faulty 9. Ordered more than one size 10. Other (please specify if possible - on the reverse if necessary)

DAMAGES : Please check all items carefully and inform us immediately if there are any problems. For items damaged in transit, the delivery company will only accept responsibility if informed within 24 hours of delivery.

TERMS AND CONDITIONS : For full details of our Terms and Conditions, please visit <http://www.dotelondon.com> and click on the **TERMS** link.

RETURNS : For full details of our Returns policy, please visit <http://www.dotelondon.com> and click on the **RETURNS** link.

TO RETURN ANY ITEMS PLEASE FOLLOW THE STEPS below AND RETURN YOUR ORDER WITHIN 14 DAYS OF RECEIPT for a full refund, or within 28 days for an exchange.

Please ensure you SEND YOUR ORDER using a signed-for delivery service & please retain your receipt of postage until the package has been acknowledged as received by Dote.

1. Ensure all Dote labels and swing tags are intact and attached.
2. Ensure garments are unworn and that they remain in the same condition that you received them.
3. Write your order number clearly on the top of this Returns Form.
4. Include the returns form with your item(s).
5. Package Securely using the same delivery box/packing materials that were used for dispatch, or a suitable alternative if preferred.
6. Inform Dote by e-mail of your intention to request a refund/exchange.
7. Return package to Dote via a signed-for service. (Royal Mail or other).
8. Your refund will be processed when we have received the goods as set out above.